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Trusted advisors for regulated industries, growth-stage companies, and public agencies.

Case Study: Statewide PMO Governance & Project Management Standards

Client: Confidential State Government Agency

Industry: Public Sector / IT Modernization / Program Governance

Engagement Type: PMO Maturity Upgrade, Standards Creation, and Project Manager Advisory

Challenge

A state government agency required a PMO maturity upgrade across multiple departments. Project teams lacked consistent governance, standardized documentation, and structured change management processes. The engagement required creation of enterprise-wide standards—including change management protocols, test plans, and risk logs—along with advisory and governance support for project managers to improve delivery predictability and compliance.

Approach

- Established a PMO governance framework with defined roles, responsibilities, and decision-making protocols.
- Developed standardized templates for change management, test plans, risk logs, and quality controls.
- Implemented consistent project reporting formats to improve transparency and oversight.
- Provided ongoing project manager advisory, mentoring, and governance support.
- Integrated risk management processes into all phases of project delivery.
- Aligned PMO processes with state policy and regulatory requirements.

Results

- Improved delivery predictability across all active projects.
- Reduced project risk through standardized governance and risk management practices.
- Increased project manager capability through structured mentoring and tools.

- Established a repeatable PMO governance model adopted across departments.
- Enhanced transparency for executive leadership and stakeholders.

Core Capabilities Provided

- PMO governance framework design
- Project management standards and template development
- Change management protocols
- Risk management frameworks and documentation
- Project manager advisory and mentoring
- Program governance and executive reporting